

Cambridge Elevating Inc.  
1261 Industrial Road  
Cambridge, Ontario  
N3H 4W3

Dear Tony Strybosch,

Oct 29, 2009

I would like to extend to your company our appreciation for a job well done.

Cambridge was able to attend a building site in Oakville which had 4 residential elevators installed by another dealer that were not operable. With your assistance the elevators were repaired and enhanced so as to be reliable for the homeowners who had purchased them. Cambridge extended a maintenance contract to each homeowner so that they have peace of mind with their product.

Without your company's assistance, these homeowners would never have realized their dream of a new home with a working elevator.

Your service repair department was professional while conducting the repairs. They made every effort to protect the homeowners residence during repairs and as such received high praise.

Tarion would like to thank you for a job well done.

Yours truly,

Linda Mawdsley  
Claims Field Manager  
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