



February 2, 2010

Dear Tony,

I would like to express my sincere gratitude for the quality of product and service provided by Cambridge Elevating when installing the Ancaster Old Mill's new elevator.

From the initial site visit right through to completion of the project, your staff were friendly, courteous, and always very professional. Throughout the process, Cambridge Elevating consistently went above and beyond to accommodate our schedule, which allowed us to operate our business effectively during installation.

Although the application was not exactly "run of the mill", with hard work and creative thinking, you and your team were able to make it work. Your team's efforts are reflected in the finished product which is modern, elegant and runs extremely well.

I greatly appreciate all of your efforts and would certainly recommend Cambridge Elevating to anyone interested in a residential or commercial application.

Thank you,

A handwritten signature in blue ink, appearing to read "Aaron", with a long, sweeping horizontal line extending to the right.

Aaron Ciancone
Owner- The Ancaster Old Mill